

#### State of Texas Automated Information and Reporting System

# 2022 STAIRS

**Cost and Accountability Report Training** 

HHSC PFD LTSS Center for Information and Training



## Day Activity & Health Services (DAHS)

2021 Cost and Accountability Report and 2022 Accountability Report



# Objective

# To complete a STAIRS Cost or Accountability Report

# COVID-19 Funding and Cost Reporting

HHSC Provider Finance has issued guidelines for how COVID-19 funds should be reported/offset on the report.

These guidelines are based on the Coronavirus Aid, Relief, and Economic Security (CARES) Act and the Texas Administrative Code guidelines/requirements



#### What is the Cares Act?



The CARES Act was passed by Congress and signed into law on March 27th, 2020.

The CARES Act provides relief for individuals and businesses that have been negatively impacted by the coronavirus outbreak.

### What Does the Cares Act Require?



The CARES Act provides that "...these funds may not be used to reimburse expenses or losses that have been reimbursed from other sources or that other sources are obligated to reimburse...."

In this case, Medicaid is considered an "Other Source" that is obligated to reimburse the expense of providing Medicaid services.

### What Does the TAC Require?



The TAC provides, "Grants and contracts from federal, state or local government...should be offset, prior to reporting on the cost report, against the particular cost or group of costs for which the grant was intended....".

The CARES Act Provider Relief Funds, the Paycheck Protection Program (PPP) and portions of the Economic Injury Disaster Loans **are considered grants** to the extent the funds are forgiven under the terms of the loan programs and/or the terms and conditions of the funds received.

#### **Provider Relief Funds**



Cost Report Preparers **should offset** any provider relief funds recognized as revenue by the provider in 2021, not reimbursed by another source against any costs incurred in response to COVID-19.

Providers can reflect the detail of this offset in the trial balance or allocation summary uploaded as supporting documentation and report the final adjusted expenses on the cost or accountability report





#### **PRF used for Lost Revenue:**

PRF revenue recognized in 2021 as a result of lost revenue should not reduce any expenses included on the unadjusted trial balance prior to those expenses being reported on the cost report because these lost revenue dollars are not associated with any specific expense.

 Providers must report any PRF revenue recognized as a result of lost revenue in Step 5d.

#### **PPP Loans**



<u>Salaries and Wages</u>: cost report preparers **should offse**t an amount equal to any staff wages reimbursed by PPP against any otherwise incurred salary, during the cost reporting period, prior to reporting.

<u>Non-Payroll Expenses</u>: cost report preparers **should offset** non-payroll related expense for the portion of the PPP loan utilized for those non-payroll items.

#### **PPP Loans**



Providers can reflect the detail of this offset in the trial balance or allocation summary uploaded as supporting documentation and report the final adjusted expenses on the cost or accountability report.

#### Local Funds



Pursuant to TAC §355.103(b)(18)(B), "Grants and contracts from federal, state or local government, such as transportation grants, United States Department of Agriculture grants, education grants, Housing and Urban Development grants, and Community Service Block Grants, should be offset, prior to reporting on the cost report, against the particular cost or group of costs for which the grant was intended...."

#### Local Funds



If you have any questions about the treatment of local funds for purposes of the report, please contact the LTSS Center for Information and Training at PFD-LTSS@hhs.texas.gov.

#### Rate Enhancement



Providers enrolled in the Attendant Compensation Rate Enhancement program receive additional funds to provide increased wages and benefits for attendants and must demonstrate compliance with enhanced spending requirements.

Rate Enhancement recoupments are determined based on spending requirements associated with attendant compensation (such as wages, benefits, and mileage reimbursement).

#### **Cares Act Offsets and Rate Enhancement**



The offset of PRF and PPP revenues, previously mentioned, **should not impact the hours reported** for any department on the cost or accountability report.

While the offset of some of the PRF and PPP revenues could reduce specific salaries reported on the cost report, the number of hours reported should agree with the actual hours related to the unadjusted salaries.

If you paid the salary using PRF or PPP dollars, the actual hours incurred will not change and do not reduce them on the Cost or Accountability report.

### **Support Documentation**



As in prior years, providers may be required to submit support documentation (e.g., trial balances, allocation summary, etc.) to support the information in the Report.

The state acknowledges providers may be required to submit reports to local or federal jurisdictions based on funds received (e.g., PRF, PPP, etc.). <u>Do not</u> provide the State with a copy of these reports and/or any applicable support documentation for these reports.



The Entity Contact (Primary) is the contracted provider that received access to STAIRS.

Fairbanks will send a notification of access, login and password, to the email address we have on file for the provider.

If you have not received notification of access, then please contact <a href="mailto:CostInformationPFD@hhs.texas.gov">CostInformationPFD@hhs.texas.gov</a>



#### **Before You Begin**

- Review your ledger for unallowable costs and costs that require allocation.
- Adjust for accruals.
- Prepare the reconciliation worksheet and allocation summaries.
- Gather information on your depreciable assets.
- Gather information on Related Parties



#### **Organization of the Cost Report**

#### Reporting Categories

- Combined Entity and Provider Information
- Units of Service and Revenues
- Wages and Compensation
- Payroll Taxes and Workers' Compensation

(Cont.)



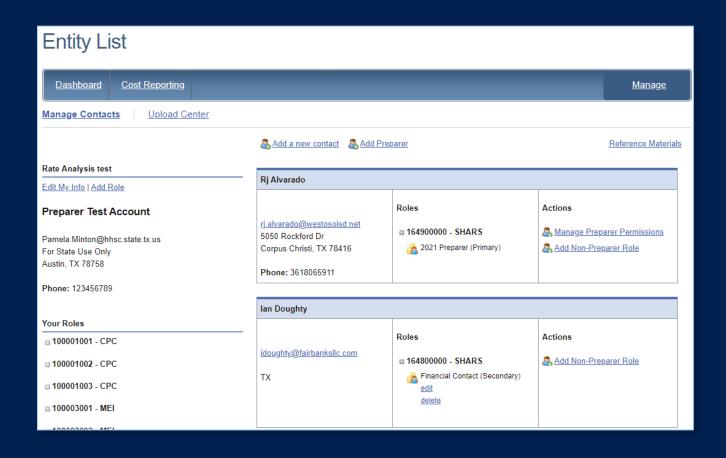
#### **Organization of the Cost Report**

#### Reporting Categories

- Facility and Operations
- Verification Summary and Certifications
- Agree/Disagree and Informal Review

### STAIRS Dashboard





#### Dashboard

The **Entity Contact** (Primary) logs into the system and sets up other users.

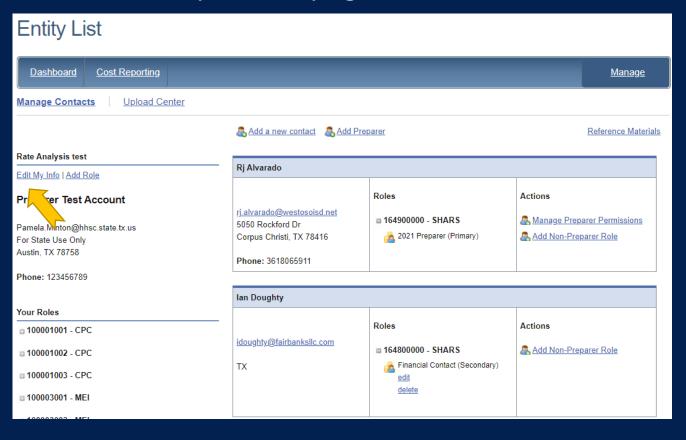


Services

#### **STAIRS**

#### STAIRS - Manage Contacts

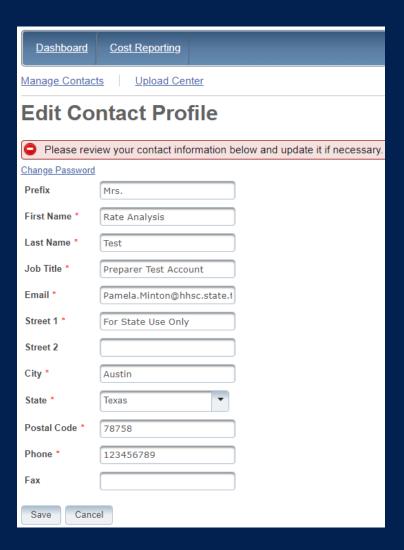
DAHS Entity Edit My Info link is at the top of the page.





**STAIRS – Review and Edit Profile** 

Complete this form with your information and click Save to finish.

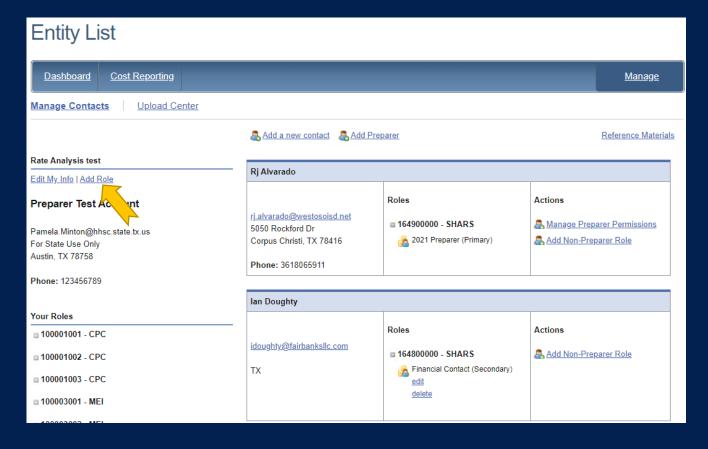


# TEXAS Health and Human Services

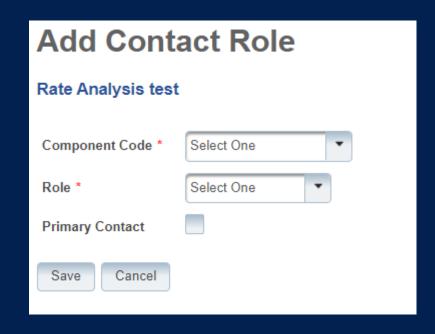
#### **STAIRS**

#### STAIRS - Add Role

DAHS Entity Add Role link is at the top of the page.







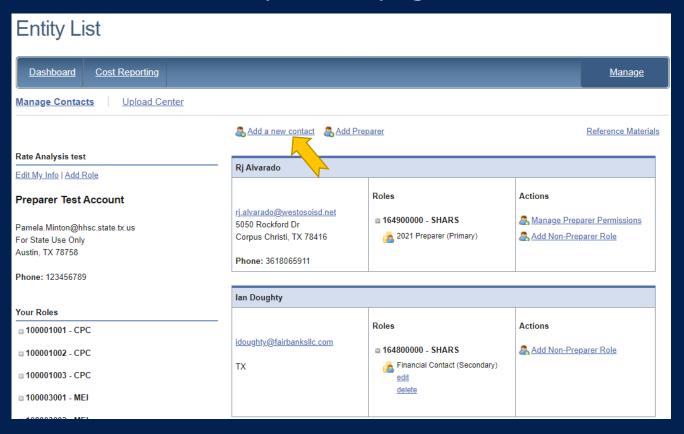
#### Add Contact Role

- Component Code
- Add Role as Primary or Financial Contact



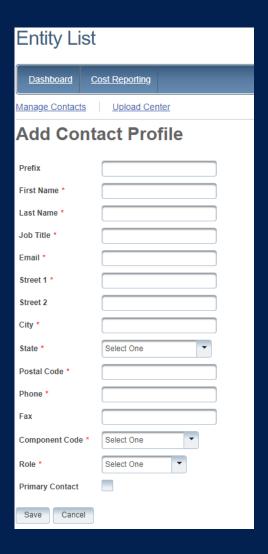
#### **STAIRS – Add New Contact**

DAHS Entity Add New Contact link is at the top of the page.





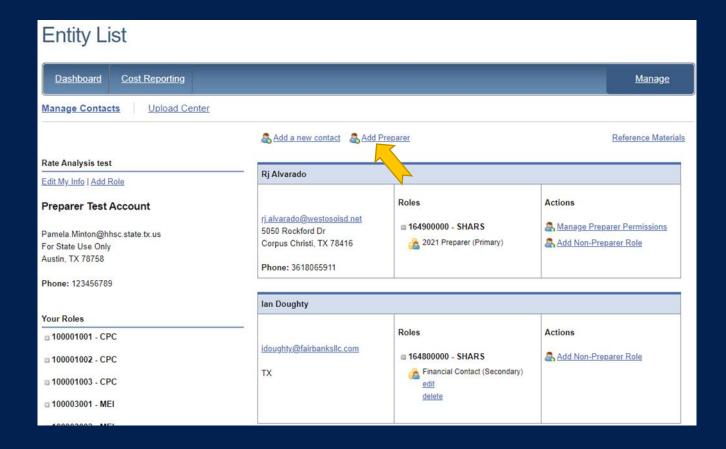
Add Contact Profile



# TEXAS Health and Human Services

# **STAIRS**STAIRS – Manage Contacts

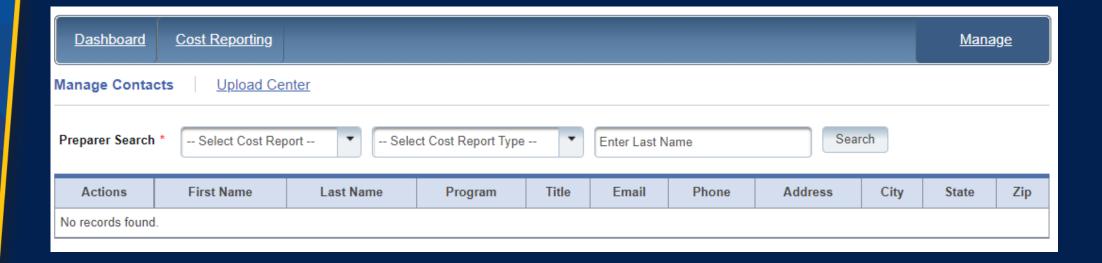
Select "Add Preparer".







**STAIRS – Manage Contacts**Select a Preparer







#### **STAIRS – Manage Contacts**

Report Preparer – determine who will be preparing your cost report.

Select Add DAHS preparer.

Search by name and check that the person is on the drop-down list to choose as the Preparer in STAIRS.



#### Roles

**Entity Contact** can set up all other user types and additional Entity Contacts. Can review the cost report. Must sign the Cost Report Certification.

**Preparer** can set up other Preparers. This is the only role that can make entries into the cost report. Must sign the Methodology Certification. Cannot sign the Cost Report Certification.



#### Roles

**Financial Contact** can set up Preparers and other Financial Contacts. Can review the cost report. Can sign and upload the Cost Report Certification.

Detailed information can be found in the document titled "Managing Contacts Processing Procedures" in the Reference Materials section at the bottom of every page in STAIRS. A person can hold more than one role



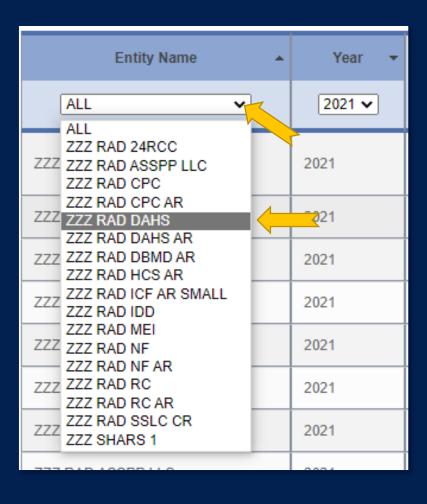
#### Roles

**Combined Entity** - one or more commonly owned corporations and/or limited partnerships where the general partner is controlled by the same identical persons as the commonly owned corporation(s). May involve an additional *CONTROLLING ENTITY* which owns all members of the combined entity.

**Contracting Entity** - The contract with which Medicaid contracts for the provision of the Medicaid services included on this cost report.

#### **STAIRS Entity List**



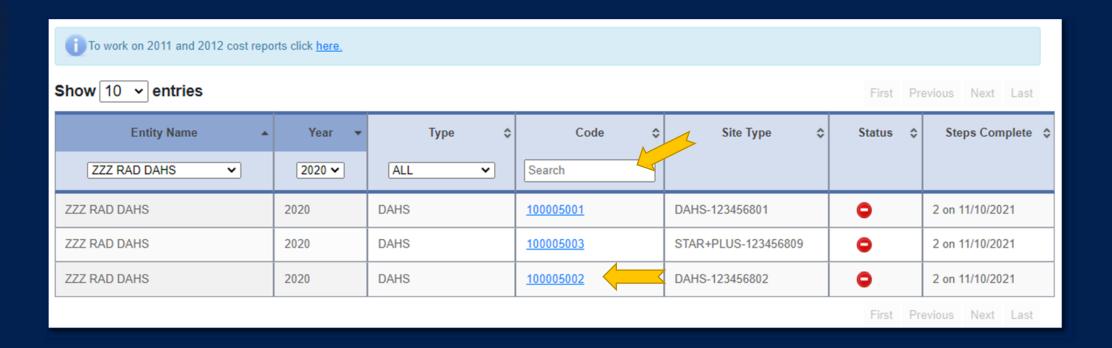


#### **Entity Name**

- Open the Entity pull down menu.
- Select your discipline from the menu.

### **STAIRS Entity List**







There are 14 Steps to complete a Cost or Accountability Report.

## TEXAS Health and Human Services

#### **STAIRS**

#### **Steps 1 Combined Entity Identification**

#### **Purpose**

HHSC needs to collect contact information so that HHSC PFD can contact provider/preparer/etc. during the review of the cost report.

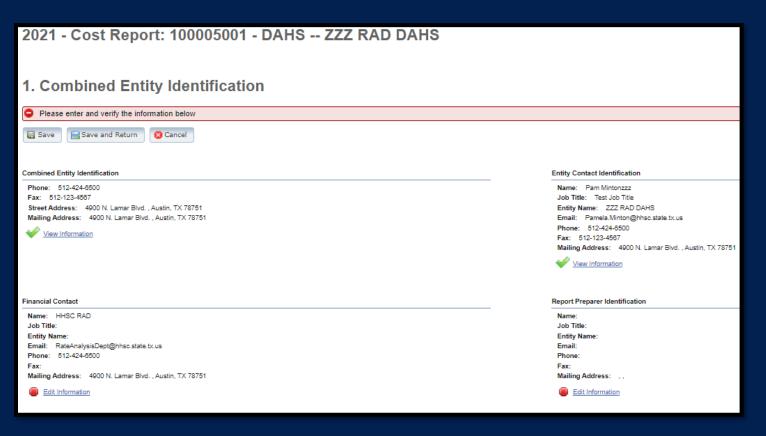
#### **How HHSC PFD uses the information?**

This information is used by the HHSC PFD to obtain information and documentation needed to address issues found in the cost report review.



#### **Steps 1 Combined Entity Identification**

Please confirm this report is the most current report from the prior year.



## Step 2 General Information Purpose The purpose of Step 2 is to give gone

**STAIRS** 

The purpose of Step 2 is to give general information, including the Combined Entity's reporting period and to determine if the Combined Entity wants to aggregate reporting expenses used to determine compliance in the Rate Enhancement program.

#### **How HHSC PFD uses the information?**

If the provider chooses to aggregate their contracts by the program that participates in the Attendant Compensation Rate Enhancement program, then HHSC PFD will use combined expenses to determine compliance with spending requirements.





#### **Steps 2 General Information**

Verify reporting period and ensure your program is in selected in the right column.



# TEXAS Health and Human Services

#### **STAIRS**

#### **Step 3. Contract Management**

#### **Purpose**

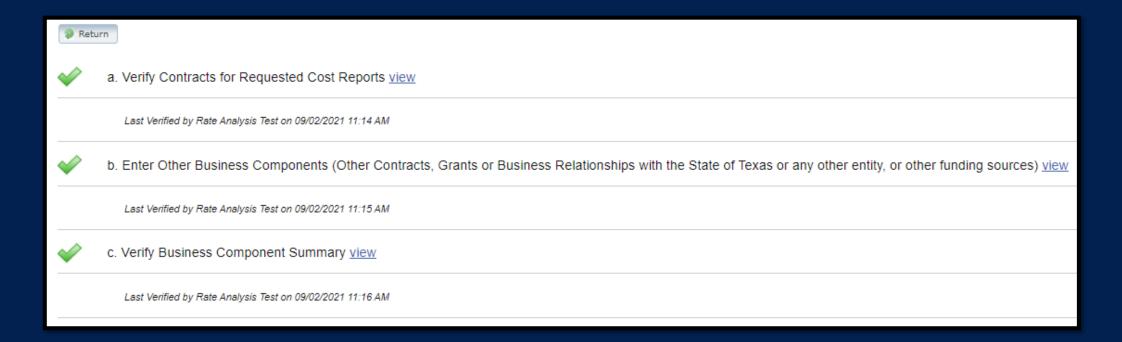
Provide information about the combined entity's business components.

#### **How HHSC PFD uses the information**

HHSC PFD uses the information in Step 3 during the Cost or Accountability report examination process.



### **Step 3. Contract Management** Three steps:







#### **Step 3.a. Verify Contracts for Requested Reports**

State issue contracts are listed in Step 3A, such as HHSC contracts and STAR+PLUS.

Active Entire Report Period?	Cost Report Group Code	Contracting Entity Name	CR Type	Program	Site Type	Contract #	Contract Name	Enhancement Participation	Note
Yes	100005001	ZZZ RAD DAHS	DAHS	DAHS	n/a	123456801	ZZZ RAD DAHS	DAHS	
Yes	100005002	ZZZ RAD DAHS	DAHS	DAHS	n/a	123456802	ZZZ RAD DAHS	DAHS	
Yes	100005003	ZZZ RAD DAHS	DAHS	STAR+PLUS	n/a	123456809	ZZZ RAD DAHS		

costinformationPFD@hhs.Texas.gov



## **Step 3.b. Enter Other Business Components**Other Contracts, Grants or Business Relationships with the State of Texas or any other entity, or other funding sources.

Active Entire Reporting Period	Contract Type	Service Type	Contracting Entity Name	Contract #/ Provider Identification	Added By	Note
Yes	DSHS	Youth Empowerment Services		123456789	HHSC RAD	
Yes		Other - provide explanation:Medicare		4567890120	HHSC RAD	
Yes		Other - provide explanation:funding source		12345670	HHSC RAD	funding source
Yes		Other - provide explanation:taco resturant		N/A	HHSC RAD	taco rest. shared CO
Yes		Other - provide explanation:Pizza Restaurant		123458	HHSC RAD	Pizza
Yes		Other - provide explanation:test		test	HHSC RAD	test
Yes	HHSC	Personal Care Services		11100000	HHSC RAD	
Yes	DARS	Early Childhood Intervention		00002157	Rate Analysis Test	



#### **Step 3.c. Verify Business Component Summary**

Contract Type	Report Group Code	Contracting Entity Name	CR Type
Requested	100005001	ZZZ RAD DAHS	DAHS
Requested	100005002	ZZZ RAD DAHS	DAHS
Requested	100005003	ZZZ RAD DAHS	DAHS
Other State of Texas	Tx123-4564		Other - provide explanation - cacfp program
Other	987654321		Other - provide explanation - Pizza Restaurant
Other	15-0404		Child and Adult Care Food Program (CACFP)
Other	1234567		Other - provide explanation - Bakery
Other	1234567		Other - provide explanation - Restaurant

Are there any other contracts, grants, or business relationships with HHSC, the State of Texas, or with any other business entities not included in the summary table above?

Yes





## TEXAS Health and Human Services

#### **STAIRS**

#### **Step 4 General Information**

#### **Purpose**

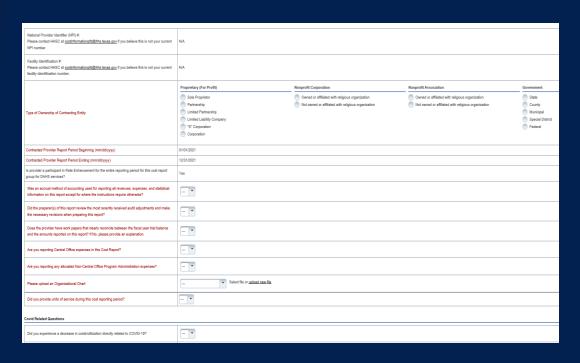
Collect general information about the contracted entity that delivered services during the reporting period.

#### How do we use this information?

HHSC PFD uses this information for a variety of purposes in the financial examination and reports reconciliation processes. HHSC may also add questions to collect one-time information for events that impact provider costs.



#### **Step 4 General Information**



- Correctly identify the ownership of the contracting entity
- Dates and National Provider Identifier will prepopulate
- Rate Enhancement Participation questions prepopulated
- Questions regarding preparation to complete the report
- Upload an Organizational Chart



#### **Step 4 General Information**

COVID-19 Related Questions
This section is questions on how
COVID-19 affected your business.

This section is for informational purposes only.

Covid Related Questions			
Did you experience a decrease in costs/utilization directly related to COVID-19?	Yes		
Did you incur an increase in costs directly related to COVID-19? For example, some providers may have paid more for Personal Protective Equipment (PPE) – either because they had to purchase more PPE and/or it was more expensive.	Yes		
a) If Yes, was it an increase in unit of service?	No	Please explain:	explain
b) If Yes, was it due to an increase in costs per unit of service?	No	Please explain:	explain
Did you incur costs for a category(ies) that historically is not incurred when administrating/delivering this program/service?			
Did you receive local, state or federal grants directly related to COVID-19?			

# TEXAS Health and Human Services

#### **STAIRS**

#### **Step 5. Units of Service and Revenue**

#### **Purpose**

The purpose of Step 5 is to collect units of service information.

#### How do we use this information?

HHSC PFD uses this information to determine the contracted provider's revenue. Units of service are used in the report reconciliation process to determine spending compliance in the Rate Enhancement program and during rate-setting calculations.





#### **Step 5 Units of Service and Revenue**

Step 5.a. - Statistical Data

Step 5.b. - Child and Adult Care Food Program (CACFP)
Revenue

Step 5.c. - Units of Service

Step 5.d. - Other Revenues



#### **Step 5.a. Statistical Data**

- Report the licensed capacity at the end of reporting period.
- Report the number of days open during the reporting period.

Licensed Capacity at the End of the Reporting Period: *	
Number of Days Open During the Entire Reporting Period: *	



### Step 5.b. Child and Adult Care Food Program "CACFP" Revenue

Report CACFP revenues for the reporting period

Do you have a Child and Adult Care Food Program (CACFP) Contract as an independent center or through a sponsoring organization?



#### **Step 5.c. Units of Service**

Report all units of service and associated revenue.



One unit of service is equal to 3-5 hours of care delivered to the client; 6 hours or more equals two units



#### **Step 5.c. Units of Service**

Report all units of service and associated revenue.





#### **Step 5.c. Units of Service**

Report all units of service and associated revenue.





#### **Step 5.c. Units of Service**

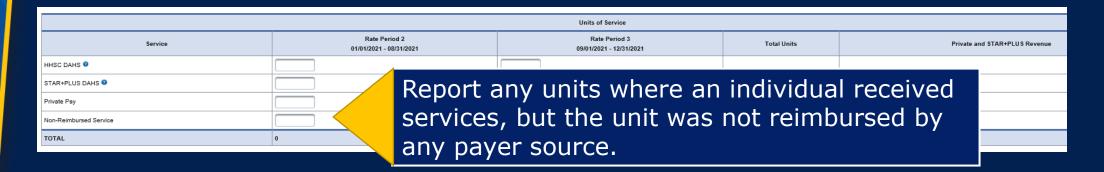
#### **Non-Reimbursed Service**





#### **Step 5.c. Units of Service**

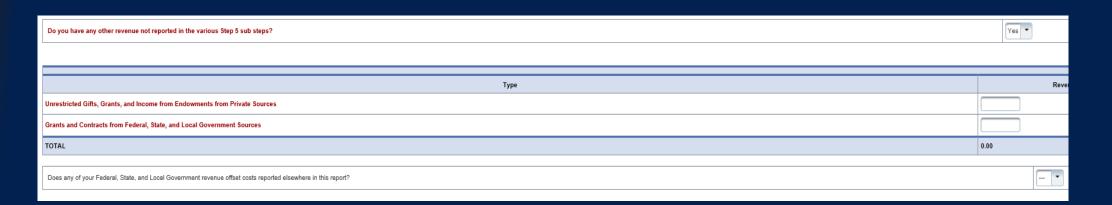
#### **Non-Reimbursed Service**





Step 5.d. – Other Revenue

Report other revenues to support services that are not reported in Step 5.a. through Step 5.c.



#### **Step 6 Wages and Compensation**

#### **Purpose**

HHSC PFD uses this step is to collect wages, compensation and benefits information for the contracted provider's attendant, non-attendant and administrative and central office staff.

#### How do we use this information?

HHSC PFD uses this information to determine the contracted provider's employee and contracted staff expenses. Staff expenses are used in the report reconciliation process to determine spending compliance in the Attendant Compensation Rate Enhancement program and rate-setting calculations.







#### **Step 6 Wages and Compensation**

Step 6a - General Information

Step 6b - Related Party

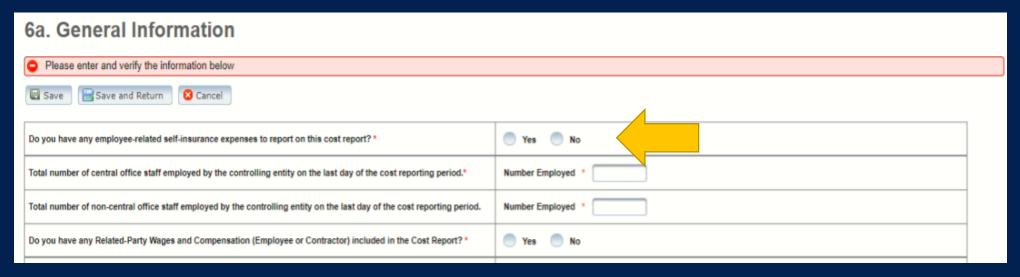
Step 6c - Attendant

Step 6d - Non-Attendant

Step 6e - Administrative & Operations Personnel



#### Step 6.a.



Do you have any Related-Party Wages and Compensation (Employee or Chick "Yos" or "No"

Click "Yes" or "No".





A Related Party is any person or organization related to the provider by:

- Parent, child, sibling (including Step-children)
- Mother-in-law, Father-in-law
- Aunt, Uncle, Cousin
- Marriage
- Common ownership
- Control



#### **Step 6.a. General Information**

Do you have any employee-related self-insurance expenses to report on this cost report? *	Yes No
Total number of central office staff employed by the controlling entity on the last day of the cost reporting period.*	Number Employed *
Total number of non-central office staff employed by the controlling entity on the last day of the cost reporting period.	Number Employed *
Do you have any Related-Party Wages and Compensation (Employee or Contractor) included in the Cost Report? *	Yes No
Number of DAHS clients (Medicaid, Non-Medicaid, Private Pay, etc. combined) actively enrolled on 12/31/2021	

Enter the Total number of office staff employed by the controlling entity.



#### Step 6.a. General Information

Do you have any employee-related self-insurance expenses to report on this cost report? *	Yes No
Total number of central office staff employed by the controlling entity on the last day of the cost reporting period.*	Number Employed *
Total number of non-central office staff employed by the controlling entity on the last day of the cost reporting period.	Number Employed *
Do you have any Related-Party Wages and Compensation (Employee or Contractor) included in the Cost Report? *	Yes No
Number of DAHS clients (Medicaid, Non-Medicaid, Private Pay, etc. combined) actively enrolled on 12/31/2021	

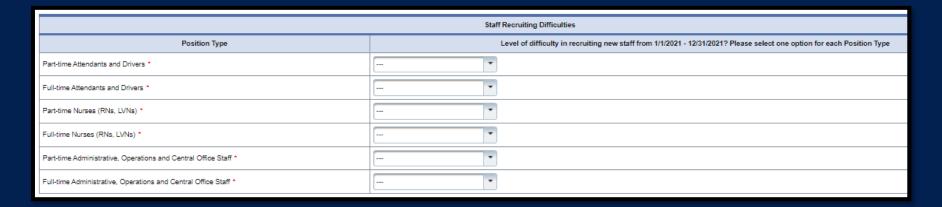


#### Step 6.a. Staff Recruiting, Retention, and Benefits

aff Recruiting Information														
	Staff Recruiting Difficulties													
Position	on Type		Level of difficulty in recruiting new staff from 1/1/2020 - 12/31/2020? Please select one option for each Position Type											
Part-time Attendants *		0-	N/A (No staff of this type)											
Full-time Attendants *		0-	- N/A (No staff of this type)											
Part-time Nurses (RNs, LVNs) *		0-	N/A (No staff of th	is type)										
Full-time Nurses (RNs, LVNs) *		0-	N/A (No staff of th	is type)									•	
Part-time Administrative, Operations and Central	Staff Retention Information													
Full-time Administrative, Operations and Central C					Staff Reten	tion Information								
			Number of staff who left:  Number of staff who left:  Number of staff who left:  Private Pay combined) based on length time employed or contracted with your age					on length of						
	Position Type	Number of sta (Medicaid, Non-Medicai & Private Pa combined) o 12/31/2019	Number of staff y vacancies on n 12/31/2019	1/1/2019 - 6/30/2019	7/1/2019 - 12/31/2019	Less than 6 months	Between 6 and 12 months	Over 12 months	Average number of days to fill vacant positions (estimates accepted if unknown)	Number of attendants paid above the base wage rate of \$8.00/hour on 12/31/2019	Current starting hourly wage for this type of position within your agency in 2019	Average hourly wage for this type of position after 2 years of employment	Percentage of work hours filled wiOT or non- scheduled staff (estimates accepted if unknown)	
	Part-time Attendants and Drivers										s	s	%	
	Full-time Attendants and Drivers										\$	S	%	
	Part-time Nurses (RNs, LVNs)													
	Full-time Nurses (RNs, LVNs)													
	Part-time Administrative, Operations and Central Office Staff													
	Full-time Administrative, Operations and Central Office Staff													
	TOTAL	0	0	0	0	0	0							



#### **Step 6.a. Staff Recruiting Difficulties**



For each of the listed staff Position Types, choose one of eight options:

Very easy	Difficult
Moderately easy	Moderately difficult
Easy	Very difficult
Neither easy nor difficult	N/A (no staff of this type)



#### **Step 6.a. Staff Retention Information**

Staff Retention Information	taff Retention Information													
Staff Retention Information														
			Number of	staff who left:	Number of staff (Medicaid, Non-Medicaid & Private Pay combined) based on length of time employed or contracted with your agency									
Position Type	Number of staff (Medicaid, Non-Medicaid & Private Pay combined) on 12/31/2019	Number of staff vacancies on 12/31/2019	1/1/2019 - 6/30/2019	7/1/2019 - 12/31/2019	Less than 6 months	Between 6 and 12 months	Over 12 months	Average number of days to fill vacant positions (estimates accepted if unknown)	Number of attendants paid above the base wage rate of \$8.00/hour on 12/31/2019	Current starting hourly wage for this type of position within your agency in 2019	Average hourly wage for this type of position after 2 years of employment	Percentage of work hours filled wiOT or non- scheduled staff (estimates accepted if unknown)		
Part-time Attendants and Drivers										s	s	%		
Full-time Attendants and Drivers										s	s	%		
Part-time Nurses (RNs, LVNs)														
Full-time Nurses (RNs, LVNs)														
Part-time Administrative, Operations and Central Office Staff														
Full-time Administrative, Operations and Central Office Staff														
TOTAL	0	0	0	0	0	0								



#### **Step 6.a. Attendant Benefits Information**





### **Step 6.b. Related-Party Purpose**

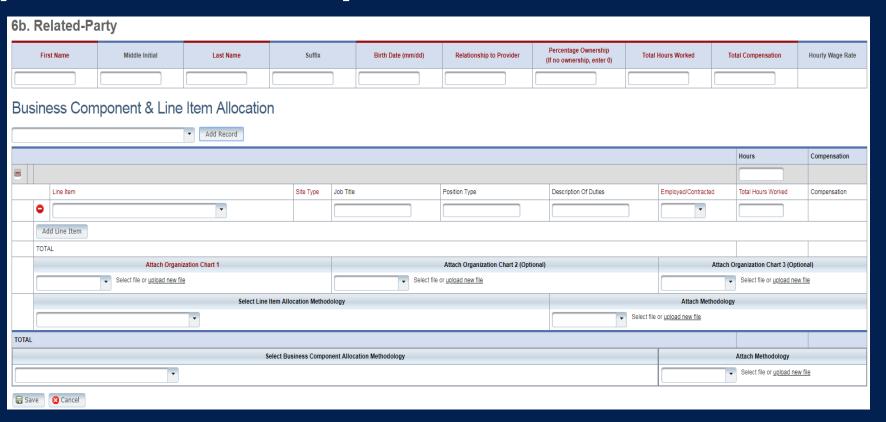
To collect related-party information.



To add each owner-employee, related-party employee or related-party contract staff, select "Add record"



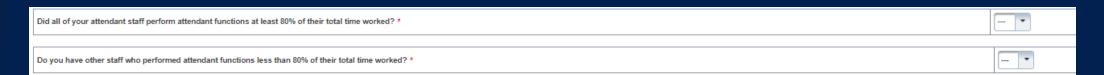
#### Step 6.b. Related-Party





#### Step 6.c. Attendant

Did attendant staff work 80% of their total time and other staff who worked less than 80% of their total time worked?





#### **Step 6.c. Attendant**

Report attendant staff the worked 80% and other staff who worked less than 80%.

	Staff Providing Attendant Services at least 80 Percent of Total Time Worked														
		Non-Related Party Related Party Related Party and Non-Related Party					ed Party								
Туре	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Employee Benefits/Insurance	Miles Traveled	Mileage Reimbursement	Total Compensation	Average Staff Rate	Average Contracted Rate	Average Mileage Reimbursement per mile
А	В	С	D	E	F	G	н	I.	J	К	L	M (C+E+G+I+J+L)	N [(C+G)/(B+F)]	O [(E+I)/(D+H)]	P (L/K)
Attendants												\$0	\$0.00	\$0.00	\$0.00
Drivers												\$0	\$0.00	\$0.00	\$0.00
TOTAL	0.00	\$0	0.00	\$0	0.00	\$0	0.00	\$0	\$0	0	\$0	\$0			
Do you have	Do you have other staff who performed attendant functions less than 80% of their total time worked? *												•		
			Other St	taff Providing Atten	ndant Servic	es less than	80 Percent of Total	al Time Worked							
		Non-R	elated Party				Related Party		Related	Party and Non-Rela	ited Party				
Туре	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracte Payment	Total Staff Hours	Staff	Total Contracted Hours	Total Contracted Payment	Employee Benefits/Insurance	Miles Traveled	Mileage Reimbursement	Total Compensation	Average Staff Rate	Average Contracted Rate	Average Mileage Reimbursement per mile
А	В	С	D	Е	F	G	н	ı	J	к	L	M (C+E+G+I+J+L)	N [(C+G)/(B+F)	O [(E+I)/(D+H)]	P (L/K)
Attendants < 80												\$0	\$0.00	\$0.00	\$0.00
Drivers < 80												\$0	\$0.00	\$0.00	\$0.00
TOTAL	0.00	\$0	0.00	\$0	0.00	\$0	0.00	\$0	\$0	0	\$0	\$0			



## **Step 6.d. Non-Attendant Purpose**

To collect non-attendant hours, wages, benefits, miles traveled and mileage reimbursement.

		Non-Rela	ted Party			F	Related Party		Related	Party and Non-Relat	ed Party				
Туре	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Employee Benefits/Insurance	Miles Traveled	Mileage Reimbursement	Total Compensation	Average Staff Rate	Average Contracted Rate	Average Mileage Reimbursement per mile
А	В	С	D	E	F	G	н	1	J	к	L	M (C+E+G+I+J+L)	N [(C+G)/(B+F)]	O [(E+I)/(D+H)]	P (L/K)
Registered Nurse (RN)												\$0	\$0.00	\$0.00	\$0.00
Licensed Vocational Nurse (LVN)												\$0	\$0.00	\$0.00	\$0.00
Activity Director												\$0	\$0.00	\$0.00	\$0.00
Dietitian												\$0	\$0.00	\$0.00	\$0.00
Food Service Personnel												\$0	\$0.00	\$0.00	\$0.00
Other Permanent Direct Care Staff												\$0	\$0.00	\$0.00	\$0.00
TOTAL	0.00	\$0	0.00	\$0	0.00	\$0	0.00	\$0	\$0	0	\$0	\$0			



## Step 6.e. Administrative and Operations Personnel Purpose

To collect administrative and operations staff hours, wages, benefits, miles traveled and mile reimbursement.

			Non-Re	lated Party			Related Party							
Турэ		Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Staff Hours	Total Staff Wages	Total Contracts Hours	Total Contracted Payment	Total Compensation	Average Staff Rate	Average Contracted Rate		
А		В	С	D	E	F	G	н	1	J (C+E+G+I)	K [(C+G)/(B+F)]	L [(E+I)/(D+H)]		
Administrator										\$0	\$0.00	\$0.00		
Assistant Administrator										\$0	\$0.00	\$0.00		
Owner										\$0	\$0.00	\$0.00		
Other Administrative Staff										\$0	\$0.00	\$0.00		
Other Facility & Operations (including Maintenance and Transportation	n) Staff									\$0	\$0.00	\$0.00		
Central Office Staff										\$0	\$0.00	\$0.00		
TOTAL		0.00	\$0	0.00	\$0	0.00	\$0	0.00	\$0	\$0				
*Average excludes Central Office Staff														
				Non-Related & Related Party										
Туре		Employee Benefits/Insurance	1	Miles Traveled Mileage Reimburseme		sement TOTAL		TOTAL	Avera	ige Mileage Reimbi	ursement per MII	,		
А		В		С	D		D		E (B+D)			F (D/C)		
Central Office Staff								\$0 S	0.00					
Administrative and Operations Staff								\$0 S	0.00					
TOTAL		\$0		0		\$0		\$0						

### **Step 7 Payroll Taxes and Workers' Compensation**

#### **Purpose**

To collect information on your facilities Payroll Taxes and Workers' Compensation for the contracted provider's attendant, non-attendant, administrative and central office staff.







#### **Step 7 - Payroll Taxes and Workers' Compensation**

Report costs for all staff including:

- Attendant staff
- Non-attendant / program administration
- Central Office

Did the provider have a Section 125 or Cafeteria Plan that covers the employees for insurance premiums, unreimbursed medical expenses and/or dependent care costs?

Is your entity a Texas Workforce Commission Reimbursing Employer (e.g., not required to pay quarterly taxes to the Texas Workforce Commission (TWC for unemployment coverage)?

Taxes and Workers' Compensation	Attendant	Non-Attendant and Program Admin	Central Office	Total
FICA and Medicare Payroll Taxes				0
State and Federal Unemployment Taxes				0
Workers' Compensation Premiums				0
Workers' Compensation Paid Claims				0



#### **Step 7 - Payroll Taxes and Workers' Compensation**

If payroll taxes (i.e., FICA, Medicare, and state/federal unemployment) are allocated based upon percentage of salaries, the provider must disclose this functional allocation method. The use of percentage of salaries is not the salaries allocation method, since the salaries allocation method includes both salaries and contract labor.

Expenses are used in the report reconciliation process to determine spending compliance and rate-setting calculations.

# TEXAS Health and Human Services

#### **STAIRS**

#### **Step 8. Facility and Operations Costs**

#### **Purpose**

To collect expense information for the contracted provider and used directly or indirectly in the provision of contracted services.



#### **Step 8 Facility and Operations Costs**

- Step 8.a. General Information
- Step 8.b. 8.d. Related Party Transactions
- Step 8.e. Assets and Depreciation
- Step 8.f. Non-Related Party Facility, Operations, Administrative and Other Direct Care Costs
- Step 8.g. Facility and Operations Costs Summary

## TEXAS Health and Human

#### **STAIRS**

#### **Step 8.a. General Information Purpose**

To collect Facility and Operations cost. This information will lock or unlock certain sections in Step 8.

Do you have any contracted management costs to report? Note: Related-party management expenses must be reported as central office expenses. *	
Do you have any asset or operations-related self-insurance expenses to report on this cost report?	
Were any supplies or non-depreciable equipment purchased or leased from a related party?	
Were there any related-party loans?	
Were there any related-party contracted services?	

#### All Other Costs

Please note that the information gathered by this item is self-reported, will not be audited, is for informational purposes only and will not be used in the rate determination process. Some costs included in this item may not be allowable in the current reporting period but will be reported as allowable in future years.

Enter Total Unallowable Expenses for the contracts listed in Step 3a for this specific cost report



#### **Step 8.a. All Other Cost**

Enter Total Unallowable Expenses for the contracts listed in Step 3.a. for this specific cost report.

## All Other Costs Please note that the information gathered by this item is self-reported, will not be audited, is for informational purposes only and will not be used in the rate determination process. Some costs included in this item may not be allowable in the current reporting period but will be reported as allowable in future years. Enter Total Unallowable Expenses for the contracts listed in Step 3a for this specific cost report

The information gathered by this item is self-reported, will not be audited, is for informational purposes only and will not be used in the rate determination process.



### Step 8.b. Related-Party Non-depreciable Equipment and Supplies

Enter Total Unallowable Expenses for the contracts listed in Step 3.a. for this specific cost report.





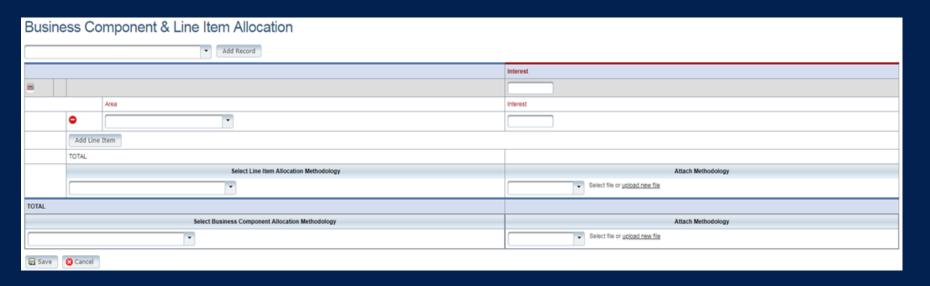
#### **Step 8.c. Related-Party Loans**

Enter any of your related-party loans from individuals or organizations.





### **Step 8.c. Business Component & Line-Item Allocation**Enter your Business Components and Line-Item Allocations in this table.

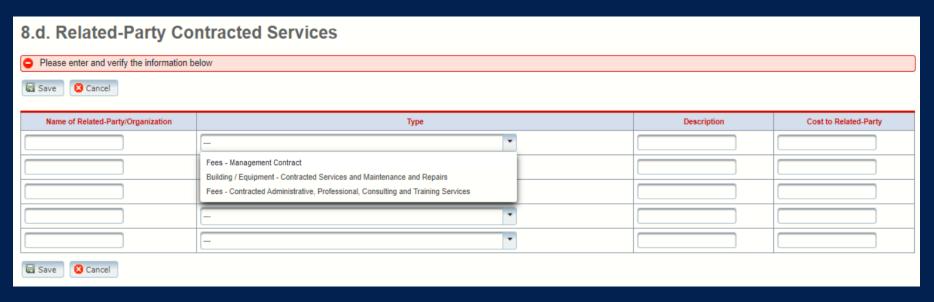


Business Components and Line-item Allocation is limited to the businesses and contracts entered in Step 3.



#### **Step 8.d. Related-Party Contracted Services**

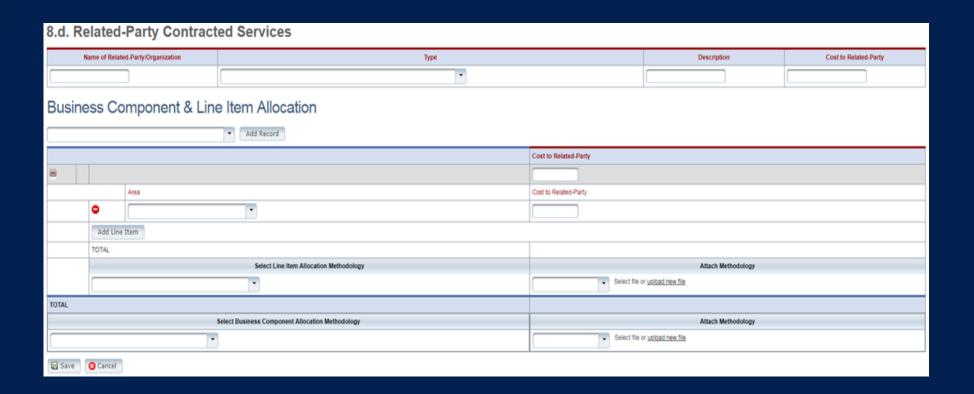
Report the purchase of services, such as: accounting, legal and consulting services, from a related-party organization or an individual who is **NOT** an employee of the contracted provider.



As with other tables Select "Add record" to add more Contracted Service Providers.



#### **Step 8.d. Related-Party Contracted Services**







## Step 8.e. Depreciation Expense and Related-Party Lease/Purchase of Depreciable Assets

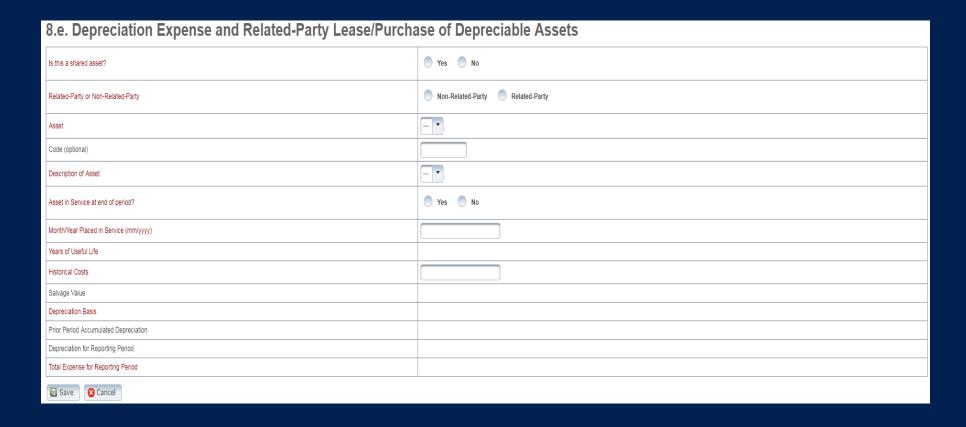
#### **Purpose**

To report Depreciable Assets for Related-Party and Non-Related Parties.

Depreciate property and assets owned by the contracted provider and improvements to the provider's owned, leased, or rented property that are valued at \$5,000 or more with an estimated useful life of more than one year at the time of purchase.



### Step 8.e. Depreciation Expense and Related-Party Lease/Purchase of Depreciable Assets





## Step 8.f. Non-Related Party Facility, Operations, Administrative and Other Direct Care Costs Purpose

To collect all facility and operations costs.

3.f. Non-Related-Party Facility, Operations, Administrative and Other Direct Care Costs - Entry								
	Non-Related Party			Related Party				
Туре	Program Admin & Operation	Central Office	Non- Related- Party Total	Program Admin& Operation	Central Office	Related- Party Total	TOTAL	Notes (optional)
Rent / Lease - Building and Building Equipment								
Rent / Lease - Departmental Equipment / Other								
Interest - Mortgage								
Insurance - Building and Equipment								
Taxes - Ad Valorem Real Estate								
Utilities & Telecommunications								
Building / Equipment - Contracted Services and Maintenance and Repairs								
	Non-Related Party			Related Party				
Туре	Program Admin & Operation	Central Office	Non- Related- Party Total	Program Admin& Operation	Central Office	Related- Party Total	TOTAL	Notes (optional)
Depreciation - Building & Improvements, Building Fixed Equipment, Leasehold Improvements, Land Improvements, Other Amortization								
Depreciation - Departmental Equipment								
Operations Supplies								
Depreciation - Transportation Equipment								
Rent / Lease - Transportation Equipment or Contracted Transportation Services								
Transportation - Maintenance, Repairs, Gas, Oil, Interest, Insurance, Taxes, Other								
Staff Training / Seminars - Non Admin Staff								
Staff Training / Seminars - Admin								



## Step 8.g. Facility and Operations Costs Summary Purpose

This Step provides a summary of the Related and Non-Related-Party Costs entered through **Steps 8.b.-8.f.** 

B.g. Facility and Operations Costs Summary							
	Related and Non-Related Party Summary						
Туре	Program Admin & Operation	Central Office	TOTAL				
Rent / Lease - Building and Building Equipment							
Rent / Lease - Departmental Equipment / Other							
Interest - Mortgage							
Insurance - Building and Equipment							
Taxes - Ad Valorem Real Estate							
Utilities & Telecommunications							
Building / Equipment - Contracted Services and Maintenance and Repairs							
	Related and Non-Related Party Summary						
Туре	Program Admin & Operation	Central Office	TOTAL				
Depreciation - Building & Improvements, Building Fixed Equipment, Leasehold Improvements, Land Improvements, Other Amortization							
Depreciation - Departmental Equipment							
Operations Supplies							
Depreciation - Transportation Equipment							
Rent / Lease - Transportation Equipment or Contracted Transportation Services							
Transportation - Maintenance, Repairs, Gas, Oli, Interest, Insurance, Taxes, Other							
Staff Training / Seminars - Non Admin Staff							
Staff Training / Seminars - Admin							
	Related and Non-Related Party Summary						
	Program Admin						

#### **Step 9 Preparer Verification Summary**

The summary verification table shows the Total Reported Revenues and Total Reported Expenses entered into STAIRS.

Revenue Summary							
Total STAR+PLUS Revenue	\$0						
Total Child and Adult Food Care Program (CACFP) Revenue	\$0						
Total Private and Other Revenue	\$0						
TOTAL REVENUE	\$0.00						
Expense Summary							
Total Attendant Wages, Benefits and Mileage	\$0						
Total Non-Attendant Wages, Benefits and Mileage	\$0						
Total Administrative and Operations Wages, Benefits and Mileage (less Central Office)	\$0						
Total Payroll Taxes & Workers' Compensation (Not including Central Office)	\$0						
Total Facility and Operations Expenses (Not including Central Office)	\$0						
Total Central Office Expenses	\$0						
TOTAL REPORTED EXPENSES	\$0.00						



## TEXAS Health and Human Services

#### **STAIRS**

#### **Step 10 Preparer Certification**

Preparer must certify the accuracy of cost reports submitted to HHSC.

Providers may be liable for civil and/or criminal penalties if the cost report is not complete accurate.

HHSC uses this information to ensure that the report has been verified by the entity and preparer as per TAC rules.



## Step 10 Preparer Certification Preparer (Methodology) Certification

The person identified in **Step 1** of the cost report as Preparer must sign this certificate.

#### AS PREPARER OF THIS COST REPORT, I HEREBY CERTIFY THAT:

- I have completed the state-sponsored cost report training for this cost report.
- I have read the note below, the cover letter and all the instructions applicable to this cost report.
- I have read the Cost Determination Process Rules (excluding 24-RCC), program rules, and reimbursement methodology applicable to this cost report, which define allowable and unallowable costs and provide guidance in proper cost reporting.
- I have reviewed the prior year's cost report audit adjustments, if any, and have made the necessary revisions to this period's cost report.
- To the best of my knowledge and belief, this cost report is true, correct and complete, and was prepared in accordance with the Cost
  Determination Process Rules (excluding 24 RCC), program rules, reimbursement methodology and all the instructions applicable to this cost
  report.
- . This cost report was prepared from the books and records of the contracted provider and/or its controlling entity

Note: This PREPARER CERTIFICATION must be signed by the individual who prepared the cost report or who has the primary responsibility for the preparation of the cost report. If more than one person prepared the cost report, an executed PREPARER CERTIFICATION may be submitted by each preparer. Misrepresentation or falsification of any information contained in this cost report may be punishable by fine and/or imprisonment.

The Preparer Certification must be uploaded by the Preparer, using his/her own login information.

PREPARER IDENTIFICATION	
Name of Contracted Provider:	
Printed/Typed Name of Signer:	Title of Signer:



#### **Step 10 Preparer Certification**

SIGNATURE OF PREPARER	DATE			
Subscribed and sworn before me, a Notary public on the	of	Year		
	Notary Signature			
	Notary Public, State of			
	Commission Expires			

# TEXAS Health and Human Services

#### **STAIRS**

#### **Step 11 Entity Contact Certification**

Once you have verified your information and printed the certifications, the cost report is **locked** to any further changes.

If you realize that something was omitted and you need to access your data again or upload an additional document, you will need to contact <a href="CostInformationPFD@hhs.texas.gov">CostInformationPFD@hhs.texas.gov</a> to assist with getting the report re-opened.



#### Step 11 Entity Contact Certification

Review the certification signer's requirements

#### AS SIGNER OF THIS COST REPORT, I HEREBY CERTIFY THAT:

- I have read the note below, the cover letter and all the instructions applicable to this cost report.
- I have read the Cost Determination Process Rules (excluding 24-RCC), program rules, and reimbursement methodology applicable to this cost report, which define allowable and unallowable costs and provide guidance in proper cost reporting.
- I have reviewed this cost report after its preparation.
- To the best of my knowledge and belief, this cost report is true, correct and complete, and was prepared in accordance with the Cost
  Determination Process Rules (excluding 24 RCC), program rules, reimbursement methodology and all the instructions applicable to this cost
  report.
- This cost report was prepared from the books and records of the contracted provider and/or its controlling entity.

Note: This COST REPORT CERTIFICATION must be signed by the individual legally responsible for the conduct of the contracted provider, such as the Sole Proprietor, a Partner, a Corporate Officer, an Association Officer, or a Governmental Official. The administrator/director is authorized to sign only if he/she holds one of these positions. Misrepresentation or falsification of any information contained in this cost report may be punishable by fine and/or imprisonment.

In accordance with Texas Administrative Code (TAC) Rule §355.105(d)(1)(A), an interested party legally responsible for conduct of the contracted provider may initiate an amendment no later than 60 days after the original due date. Provider-initiated amendment requests can be sent to: <a href="mailto:costinformation@hhsc.state.bx.us">costinformation@hhsc.state.bx.us</a>. Request received that is not signed by an individual legally responsible for the conduct of the contracted provider, or received after the 60th day, will not be accepted. Failure to submit the requested amendment to the cost report by the due date is considered a failure to complete a cost report as specified in the above referenced rule.

The Cost Report Certification must be uploaded by the responsible party, using his/her own login information.



#### **Step 11 Entity Contact Certification**

Signer must fill out the identification information.

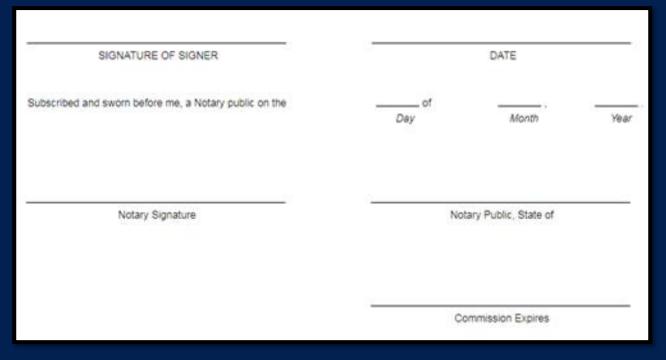
SIGNER INDENTIFICATION						
Name of Contracted Provider:						
Printed/Typed Name of Signer:  Title of Signer:						
Name of Business Entity:						
Address of Signer (street or P.O. Box, city, state, 9-digit zip):						
Phone Number (including area code):	FAX Number (including area code):					
Email:						



**Step 11 Entity Contact Certification** 

An individual legally responsible for the conduct of the provider could be:

- Owner
- Partner
- Corporate Officer
- Association Officer
- Government official
- L.L.C. member





#### **Digital Signatures**



# TEXAS Health and Human Services

#### **STAIRS**

#### **Step 12 Provider Adjustments Report**

#### **Purpose**

A report is emailed by Fairbanks to the provider. Allows Provider opportunity to review the report adjustments made during HHSC's financial examination.

Provider has 30 days to review the findings.

If you take no action you will agree with the findings by default. At that point, any recoupment will stand.



## **Step 12 Provider Adjustments Report**

#### Report Shows:

- Changes made to original values
- Adjusted amount
- Reason for the adjustment



#### **Step 12 Provider Adjustments Report**

This report shows the Recoupment Summary

#### Recoupment Summary

 Program / Contract / Group
 Level Awarded
 Spending Requirement
 Actual Spending
 Per Unit Recoupment
 Estimated Total Recoupment

 PHC
 \$0.00
 \$0.00
 \$0.00
 \$100.00

 Total Recoupment
 \$0.00
 \$0.00
 \$100.00

Additional adjustments and recoupments (other than those identified above) may occur as a result of a subsequent informal review, audit, or desk review of your cost report. As per 1 TAC §355.308(s) or §355.112(t) and §355.107(a), if subsequent adjustments are made, you will be notified via e-mail to logon to STAIRS and view Step 14 of this cost report where those adjustments and any revised recoupment amount will be displayed.

Unless you request an informal review in accordance with 1 TAC §355.110, adjustments to the provider's rates per unit for this reporting period will be sent to the Health and Human Services Commission (HHSC) Provider Claims Services for processing after the "Review Period Expires" date shown above and below. Do not send checks or payments to HHSC unless specifically instructed by HHSC. The amount to be recouped will be subtracted from future billings.

# TEXAS Health and Human Services

#### **STAIRS**

#### **Step 13 Agree/Disagree**

#### **Purpose**

The provider may request an informal review or agree with adjustments.

#### How do we use this information?

HHSC uses this information to start the informal review process or set the report to complete.



#### **Step 13 Agree / Disagree**

For providers with a recoupment amount above \$25,000, you have the option to choose "I Agree and Request a Payment Plan."



Providers will need to email a **Payment Plan Request** to the Director of PFD for Long-Term Services and Supports at <a href="RAD Payments@hhs.texas.gov">RAD Payments@hhs.texas.gov</a>.



#### **Step 13 Request Informal Review**

A provider who disagrees with an adjustment is entitled to request an informal review of those adjustments with which the provider disagrees.

The request, or a request for a 15-day extension to make the request, must be in writing and received by HHSC no later than the review period expiration date.

## TEXAS Health and Human Services

#### **STAIRS**

#### **Step 14 Informal Review**

#### **Purpose**

This step is to allow the providers a chance to review the informal review adjustments.

#### **Summary Table**

Revenue Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Non-Medicaid	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00

Expense Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Non-Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Administrative and Operations Wages, Benefits and Mileage (less Central Office)	\$1,111.00	\$0.00	\$1,111.00
Total Payroll Taxes & Workers' Compensation (Not including Central Office)	\$3.00	\$0.00	\$3.00
Total Facility and Operations Expenses (Not including Central Office)	\$0.00	\$0.00	\$0.00
Total Central Office Expenses	\$0.00	\$0.00	\$0.00
Total	\$1,114.00	\$0.00	\$1,114.00

Because this cost report indicates participation in rate enhancement in Step 4, your recoupment summary information is being provided below.

In accordance with Title 1 of the Texas Administrative Code (TAC), §355.308(s) for nursing facilities, or §355.112(t) for all other programs, the below Recoupment Summary indicates whether or not the provider is subject to recoupment for failure to meet participation requirements.

If you indicated on STEP 2 of this cost report that you requested to aggregate by program those contracts/component codes held by this Combined Entity which participated in the Attendant Compensation Rate Enhancement for the purpose of determining compliance with spending requirements, the recoupment summary information below represents the estimated total recoupment for all participating contracts/component codes on the cost reports indicated below. This same summary information is displayed on all cost reports affected by the aggregation.



#### **Step 14 Informal Review**

#### **Summary Table**

Revenue Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Non-Medicaid	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00

Expense Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Non-Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Administrative and Operations Wages, Benefits and Mileage (less Central Office)	\$1,111.00	\$0.00	\$1,111.00
Total Payroll Taxes & Workers' Compensation (Not including Central Office)	\$3.00	\$0.00	\$3.00
Total Facility and Operations Expenses (Not including Central Office)	\$0.00	\$0.00	\$0.00
Total Central Office Expenses	\$0.00	\$0.00	\$0.00
Total	\$1,114.00	\$0.00	\$1,114.00

Because this cost report indicates participation in rate enhancement in Step 4, your recoupment summary information is being provided below.

In accordance with Title 1 of the Texas Administrative Code (TAC), §355.308(s) for nursing facilities, or §355.112(t) for all other programs, the below Recoupment Summary indicates whether or not the provider is subject to recoupment for failure to meet participation requirements.

If you indicated on STEP 2 of this cost report that you requested to aggregate by program those contracts/component codes held by this Combined Entity which participated in the Attendant Compensation Rate Enhancement for the purpose of determining compliance with spending requirements, the recoupment summary information below represents the estimated total recoupment for all participating contracts/component codes on the cost reports indicated below. This same summary information is displayed on all cost reports affected by the aggregation.



## **Step 14 Informal Review Informal Review**

After HHSC staff has completed the results, provider will be notified and can see the adjustments in Step 14.

Recoupment Summary					
Program / Contract / Group	Level Awarded	Spending Requirement	Actual Spending	Per Unit Recoupment	Estimated Total Recoupment
DAHS		\$0.00	\$0.00	\$0.00	.\$100.00
100					
Total Recoupment		\$0.00	\$0.00	\$0.00	\$100.00
Unless you request a formal annual in accordance with 1 TAC 8355 110, adjustments to the provider's rates per unit for this reporting period will be sent to the Health and Human Services Commission (HHSC). Provider					

Unless you request a formal appeal in accordance with 1 TAC §355.110, adjustments to the provider's rates per unit for this reporting period will be sent to the Health and Human Services Commission (HHSC), Provider Claims Services for processing 15 - 30 days after the date on the Informal Review Decision Notification Letter. Do not send checks or payments to HHSC unless specifically instructed by HHSC. The amount to be recouped will be subtracted from future billings.

Any further actions, such as a formal appeal, will not be handled in STAIRS.

#### **Due Date**



## All Reports are due April 30<sup>th</sup> unless indicated otherwise

### HHSC Provider Finance Contact Information



For Assistance With	Telephone	E-mail
Cost or Accountability Report completion, instructions, informal reviews and/or general guidance	(737) 867-7817	PFD-LTSS@hhs.texas.gov
Cost or Accountability Report Excusals	(737) 867-7812	CostinformationPFD@hhs.texas.gov
Cost Report Requests and Submission or STAIRS Technical Assistance	(737) 867-7812	CostinformationPFD@hhs.texas.gov





#### Regular Mail:

Texas Health and Human Services Commission Provider Finance Department, Mail Code H-400 P. O. Box 149030 Austin, TX 78714-9030

#### Special Delivery:

Texas Health and Human Services Commission Provider Finance Department, Mail Code H-400 4601 W. Guadalupe St.

Austin, TX 78751





## Thank you

HHSC PFD Center for Information and Training